

KAUFMANN

COMPLAINT SLIP

We are sorry that you have received an item with a defect. You can send the item back to us at our cost for inspection by using the attached postage label. Make sure to get a shipment receipt, this is your proof that the item has been sent. Fill out the complaint slip and send it together with your item. Once the matter has been processed, you will be notified.

Name:

E-mail:

Order no.:

Phone no.:

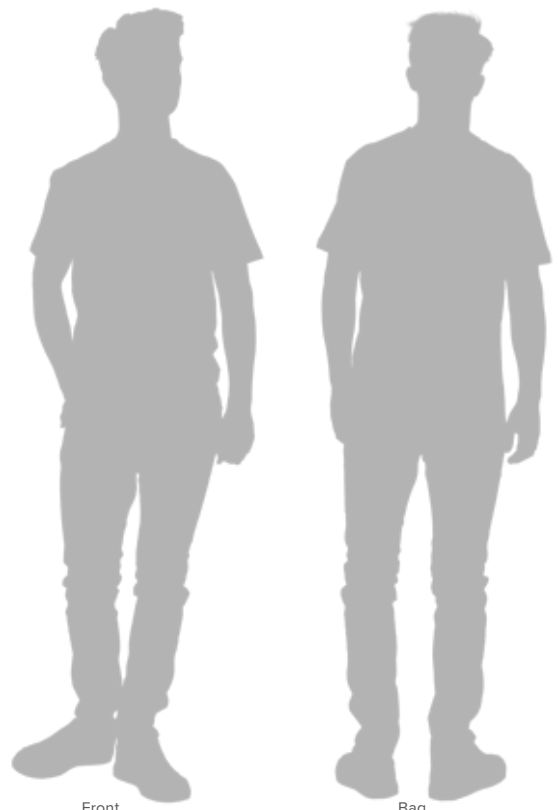
ITEM WITH DEFECT

Please mark the defect on the illustration.

Product no.:

Product type:

Describe the defect and its location:



Front

Back

Comment:

If you have any questions, please contact our customer service by e-mail: supporten@kaufmann-store.com